

Enhance Productivity With Help From STC

STC Newsletter

April 2010

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The Personal Touch - This is Why STC is So Special



Matt Johnson
Sales Manger

In my 15 years with STC I've held very diverse roles allowing me to experience and understand the perspective of the decision maker through the end user. An important factor of strong business relationships is communication. I'm privileged to know many excellent people from my years working directly with customers and the fun people of STC. My spare time pursuits include travel, classic films, touring breweries, baseball and Starbucks.

Our Partners



[Visit Alcatel-Lucent](#)



[Visit Agito Networks](#)

Thank you for taking the time out of your busy schedule to read our newsletter! STC sends out a monthly newsletter to keep our customers in the know about new products, changes within STC, and news relevant to our industry. We hope to educate our customers about the options available to them. Thank you again for reading!

STC Services Partner News

STC Brings You - Alcatel-Lucent 8440 Voicemail

Alcatel-Lucent has released a new voicemail platform now offering unified messaging! This new voicemail system enables you to now have your voicemails appear in your Email inbox! The message will appear as a .wav file attachment, and can be played from your computer. Unified messaging increases productivity within your organization and also helps take away the stress and hassle of dialing into voicemail through your phone. Using an Alcatel-Lucent voicemail system along with an Alcatel-Lucent PBX offers conveniences not available through third party voicemails, such as visual controls on your desk set while in voicemail, and an administration tool that is tightly integrated with the PBX. [Click](#) or Call (1-888-288-4971) for more information on the Alcatel-Lucent 8440 Voicemail.

Featured Service

STC Brings You - Operator Services

Do your customers complain about listening to a long menu of options before reaching a live person to help them? Do you wish you could staff a full time employee to answer all calls directed to your main published phone number? STC Services can do just that for your organization! We staff full time employees to answer the main numbers for multiple organizations. Operators are staffed from 6:00 am until 12:00 midnight. Call or [Click](#) today for more information on STC's operator services!



Call: 1.888.288.4971
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Latest Software Releases

It is important to keep your software up-to-date for support and functionality purposes. Below is a list of the most current software releases from Alcatel-Lucent and AVST products.

Alcatel-Lucent OmniPCX Enterprise - Release 9.1

Alcatel-Lucent OmniPCX Office - Release 7.1.52.7

AVST - CallXpress 8.0

You're Invited - April 21, 2010



STC and AVST will sponsor a webinar session on April 21, 2010 featuring information about AVST's product, CallXpress, and AVST's partnership with STC Services. During this webinar we will cover information including: CallXpress 8 Highlights; CallXpress Overview; Call

Processing; Voicemail; Unified Messaging; Personal Assistant; Speech Recognition; Fax/Email Integration; Notification; Architecture; and Pricing. Please [Click Here](#) to reserve your place right away! The limited number of slots will fill up quickly!

Looking Ahead

Be sure to look for our newsletter in May, which will feature the following articles:

- The Personal Touch - Josh Kukitz (Customer Service Manager)
- STC Partner News - Agito launches iPhone Integration
- Featured Products & Services - STC Wireless Solutions support Blackberry

We look forward to bringing you more news about STC in May!

We are proud to be doing business with you and your organization, and we always strive to make your experience with STC a positive one. Please feel free to [Email us](#) with any feedback regarding how we can improve our service to you. Thank you so much for taking the time to read our newsletter!

Sincerely,

Terry O'Donnell
President/Owner
STC Services