

Ideas To Enhance Your Communication Tools

STC Newsletter

January 2010

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The Personal Touch - This is Why STC is So Special



STC has been providing various aspects of telecom services for almost 25 years. Throughout this time, the common response from all of STC's customers is how exceptional our employees are. The employees of STC are the reason why we are so good at what we do. We would like you to get to know us - the faces of STC. Each month we will introduce a member of our team to you. You will get to know some personal interests and facts about this person along with their professional qualifications. We hope you enjoy getting to know STC as much as we enjoy getting to know our customers!

Our Partners

Alcatel-Lucent 

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Thank you for taking the time out of your busy schedule to read our newsletter! STC will be sending out a monthly newsletter to keep our customers in the know about new products, changes within STC, and news relevant to our industry. We hope to educate our customers about the options available to them. Thank you again for reading!

STC Services Product Spotlight

STC Combines Your PBX and Your Cell Phone



STC is happy to announce the launch of the highly anticipated STC Wireless Service - Voice over WIFI, Dual Mode Solution. This new solution allows customers to unite the PBX and the cell phone. Their employees will be accessible with just ONE number, while giving the flexibility of being reached just about anywhere. STC's innovative service allows end users to manage wireless calls with features typically reserved for calls made from their desk such as 4-digit dialing, presence, one voice mail, call transfer, hold, transfer to desk, call retrieve, etc. Cellular dead spots within the building or on campus can be easily eliminated since the calls are made across the WLAN. Workers can also access the PBX via Secure Remote IP access and make calls through the corporate PBX, even when in public hotspots such as airports, hotels or their home WIFI areas. The advantages are further realized as the mobile users can continue their calls while moving from the corporate WLAN network to their chosen cellular carrier. The intuitive devices perform a seamless call handoff, making the transition effortless without dropping the call. This unique service enables organizations to realize significant cost savings by reducing the amount of minutes needed on cellular networks, eliminating costly overage charges, and using standard PBX rates for international calling. [Click here to learn more.](#)



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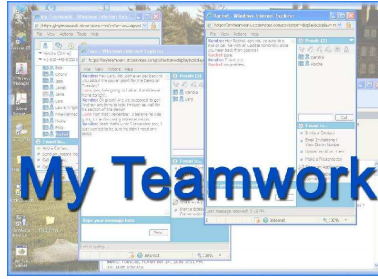
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Featured Product



My Teamwork

Alcatel-Lucent presents the powerful online conferencing collaboration tool My Teamwork. Share documents and present presentations without leaving your desk, saving the cost of travel for your company. Voice and Video conferencing are taken to a new level using My Teamwork. [Click Here](#) to request more information on My Teamwork.

Looking Ahead

Be sure to look for our newsletter in February which will feature the following articles:

- The Personal Touch - Terry O'Donnell (President/Owner of STC Services)
- STC Partner News - AVST Unified Messaging
- Featured Products & Services - Alcatel-Lucent Maintenance

We look forward to bringing you more news about STC in January and to the beginning of a new year!

Thank you so much for taking the time to read our newsletter! We are proud to be doing business with you and your company, and we always strive to make your experience with STC a positive one. Please feel free to [e-mail us](#) with any feedback regarding how we can improve our service to you. Thank you again!

Sincerely,

Terry O'Donnell
President/Owner
STC Services

**\$70 Off
Any Alcatel-Lucent
4039 Set**

If you order any Alcatel-Lucent 4039 Digital Phone Set from STC Services, we will give you a \$70 Off each 4039 phone set. Call 1-888-248-1765 or [E-mail Us](#) for help redeeming this offer!

Offer Expires: January 31, 2009