

STC Services - The Very Best Service

STC Newsletter

May 2010

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The Personal Touch - This is Why STC is So Special



Josh Kukitz
Customer Support Center Manger

Hello, my name is Josh Kukitz. I have been working at STC 15 years this upcoming July. Over the years I have been involved in many different roles at STC, currently holding the position of Customer Support Manager and Call Center Specialist. I have seen the telecommunications business change greatly over this period, and have always been very proud to be a part of STC, and grow with the company during these different phases. I greatly enjoy working with customers and developing innovative solutions to better improve their business. When not at STC, I enjoy camping with the family, and following my St. Louis Cardinals.

Our Partners



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Thank you for taking the time out of your busy schedule to read our newsletter! STC sends out a monthly newsletter to keep our customers in the know about new products, changes within STC, and news relevant to our industry. We hope to educate our customers about the options available to them. Thank you again for reading!

STC Services Partner News

STC Brings You - Enterprise VoIP for iPhone Smartphones



Enterprises who currently have Apple iPhone devices deployed, can now extend PBX deskphone capabilities to the phones while retaining the native phone dialer experience and eliminating the learning curve for end users to adopt the solution. STC Services deploys the Agito solution extending enterprise VoIP over WiFi and 3G Cellular networks while also extending enterprise voice over cellular to enable single number reach from anywhere. The RoamAnywhere client application supports the Apple iPhone, iPhone

3G, iPhone 3Gs, iPod Touch (2nd generation) and iPad devices.

Agito for iPhone is the only solution that:

- Reduces cellular costs, including international direct dial, international roaming, and overages.
- Secures VoIP communications with Agito's SSL-based Secure Remote Voice
- Allows mobile workers to be more accessible and responsive to customers, clients, and staff.
- Provides low cost in-building coverage with your existing WLAN, in the office and at home.
- Makes the solution easy to deploy and manage. No changes to deskphones, PBX configuration, and no additional servers needed.
- STC Services and Agito can also support other smartphones on select BlackBerry, Nokia and other Windows Mobile Devices.

Call: 1.888.288.4971 or [Click](#) for more information



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Latest Software Releases

It is important to keep your software up-to-date for support and functionality purposes. Below is a list of the most current software releases from Alcatel-Lucent and AVST products.

Alcatel-Lucent OmniPCX Enterprise - Release 9.1

Alcatel-Lucent OmniPCX Office - Release 7.1.52.7

AVST - CallXpress 8.0

Featured Product

STC Wireless Solutions Support Blackberry



STC Wireless Solutions has created a program featuring custom billing services, which allows your mobile program to be adjusted to your needs. This allows for device upgrades and plan enhancements while maximizing monthly cost savings. In addition, by using one of the nation's most widely used and reliable networks, calls are delivered with the best call quality available. If you would like to learn more about how STC Wireless Solutions can customize a plan for you, contact us today!

Call:1.888.288.4971

[Click Here](#) for more information

Looking Ahead

Be sure to look for our newsletter in June we will have a new look! Also look for the following articles:

- The Personal Touch - Janet Drumheller (Dispatcher)
- Spotlight - PBX Integration Solution
- STC Partner News - Alcatel-Lucent Partners with Blackbox

We look forward to bringing you more news about STC in June!

We are proud to be doing business with you and your organization, and we always strive to make your experience with STC a positive one. Please feel free to [Email us](#) with any feedback regarding how we can improve our service to you. Thank you so much for taking the time to read our newsletter!

Sincerely,

Terry O'Donnell
President/Owner
STC Services